

Insurance Claims Training & Experience

- 1973 Adjuster Training School. Allstate Insurance Company. Duration: 240 Hours. Certificate of Completion. Texas Adjuster License # 000-10-2974
- 1974 Letter Writing. Allstate Insurance Company. Duration: 8 hours. Certificate of Completion.
- 1974 Medical Terminology. Allstate Insurance Company. Duration: One year. 100 hours.
- 1975 CPCU I. Principles of Risk Management & Insurance. Duration: six-month classroom and home study, of approximately 50 hours.
- 1976 Texas Workers Compensation Law. Leonard's Training Programs, Inc. Duration: 50 hours. Certificate of Completion. Texas Department of Insurance exam passed and license granted.
- 1978 Medical Management & Rehabilitation. American General Insurance. Duration: One-year classroom and home study of approximately 100 hours. Certificate of Completion.
- 1979 Time Management. I.N.A. Insurance Company. Duration: 8 Hours Certificate of Completion.
- 1979 Jones Act. I.N.A. Insurance Company. Duration: 40 hours. Jones Act, Outer Continental Shelf, Longshore & Defense Base Claims. Certificate of Completion.
- 1983 Accident Reconstruction. Texas A & M University. Texas Traffic Safety Institute. Duration: 32 classroom hours. Certificate of Completion.
- 1985 The Secrets of Power Negotiating. Presented by Roger Dawson. Duration: 20 hours
- 1986 Sean-Delaney Leadership Seminar. Duration: 40 hours
- 1988 40-L Life Insurance Agent's Course. HB 704, 65th Legislative Session. Leonard's Training Programs, Inc. Duration: 40 hours. State Qualifying Exam, Group I, Passed. Life, Accident & Health Agent's License # L0418036 granted.
- 1990 Business Insurance. Noble Financial Group, Inc. Duration: 10 hours of Continuing Education
- 1990 Life, Health & Contracts. Noble Financial Group, Inc. Duration: 8 Hours of Continuing Education.
- 1990 Annuity. Noble Financial Group, Inc. Duration: 8 hours of Continuing Education.
- 1990 Medicare. Noble Financial Group, Inc. Duration: 8 hours of Continuing Education.
- 1990 Professional Legal Assistant. Southwestern Paralegal Institute. Duration: 300 classroom hours plus approximately 100 home study hours. Certificate of Completion.
- 1990 Environmental Claims Seminar. Robins, Kaplan, Miller & Ciresi. Duration: 6 hours of Continuing Education.
- 1990 Houston Marine Insurance Seminar. Houston Mariners Club. Duration: 24 hours of Continuing Education.
- 1990 How The System Works. The Texas Workers Compensation Laws. Flahive, Ogden & Latson. Duration: 6.5 hours of Continuing Education.
- 1990 Houston Marine Insurance Seminar. James R. Peirce, Energy Insurance International. Duration: 7 hours of Continuing Education. Certificate of Completion.
- 1991 Law Update 1991. A Seminar for Insurance Professionals. Sheinfeld, Maley & Kay, P.C. Duration 8 hours of Continuing Education.
- 1991 Contract Law. Leonard's Training Program, Inc. Duration: 15 hours of Continuing Education.
- 1991 Consumer Protection The Adjuster's Role. Leonard's Training Programs. Duration: 3 hours of Continuing Education. Certificate of Completion.
- 1992 Advanced Workers Compensation. Flahive, Ogden & Latson. Duration: 3.5 hours of CE
- 1992 Law Update 1992. Sheinfeld, Maley & Kay, P.O. Duration: 5.5 hours of Continuing Education.
- 1992 Consumer Protection Today. Leonard's Training Programs, Inc. Duration: 3 hours of CE
- 1993 Estate Planning I. Noble Financial Group, Inc. Duration: 10 hours of Continuing Education.
- 1993 Business Insurance I. Noble Financial Group, Inc. Duration: 10 hours of Continuing Education.
- 1993 Field of Insurance. Noble Financial Group, Inc. Duration: 10 hours of Continuing Education.
- 1993 Consumer Protection for You. Leonard's Training Programs, Inc. Duration: 8 hours of CE
- 1993 Today's Laws for Texas Insurance Professionals. Leonard's Training Programs. Duration: 15 hours CE
- 1993 Noble Financial Group, Inc. Duration: 10 hours of Continuing Education.
- 1993 Special Classes of Risk. Noble Financial Group, Inc. Duration: 6 hours of Continuing Education.
- 1994 Accident Reconstruction. Northwestern University. Traffic Institute. Location: Evanston, Illinois. Duration: 80 classroom hours and approximately 30 hours home study problems. Final exam passed. Certificate of Completion.

- 1994 Low Speed Impact Seminar. Forensic Technologies International. Location: Annapolis, Maryland. Duration: 14 classroom hours.
- 1994 Insurance Fraud and Motor Vehicle Collisions. University of North Florida. Institute of Police Technology & Management. Duration: Home study program of 40 hours.
- 1994 Accident Reconstruction. A Format for Successful Report Writing. University of North Florida. Institute of Police Technology & Management. Duration: Home study of 10 hours.
- 1994 Underwriter. Noble Financial Group, Inc. Duration: 13 hours of Continuing Education.
- 1994 Medicare. Noble Financial Group, Inc. Duration: 4 hours of Continuing Education.
- 1994 Life, Health, & Contracts. Noble Financial Group, Inc. Duration: 10 hours of Continuing Education.
- 1994 P & C Property. Noble Financial Group, Inc. Duration: 7 hours of Continuing Education
- 1995 Advanced Insurance Seminar. University of Houston Law Foundation. Home study.
- 1995 Houston Claims Association. *Vehicle Accident Reconstruction*. A presentation by Rimkus Consulting Group, Inc. Duration: 1 hour of Continuing Education.
- 1995 Houston Claims Association. Consumer Protection in Claims Adjusting. A presentation by James R. Scott. Continuing Education. Duration: 1 hour of Continuing Education.
- 1996 Accident Reconstruction. Northwestern University. Location: Evanston, Illinois. Duration: 40 Classroom hours and approximately 10 hours home study. Final exam passed. Certificate of Completion in Vehicle Dynamics.
- 1996 The National Arbitration Institute of The National Mediation Academy, Inc. Arbitration and Dispute Resolution. Location: Dallas, Texas. Duration: 15 hours. Certified as an Arbitrator and Neutral in compliance with the provisions of Section 154.052 of the Texas Civil Practices and Remedies Code.
- 1996 The Duty of Good Faith & Fair Dealing. Leonard's Training Programs, Inc. Continuing Education Class for Adjuster License Requirements. Duration: 15 hours
- 1996 Commercial Automobile Coverages. Leonard's Training Programs, Inc. Continuing Education Class for Adjuster License Requirements. Duration: 15 hours.
- 1997 Disability Income Insurance. Leonard's Training Programs, Inc. Continuing Education Class. Duration: 15 hours.
- 1997 Advanced Insurance Seminar. University of Houston Law Foundation. Home study.
- 1997 Consumer Protection. Leonard's Training Programs, Inc. Continuing Education Class. Duration: 8 hours.
- 1998 Advanced Insurance Seminar. The University of Houston Law Foundation. Home study.
- 1998 Insurance Law for Agents, Adjusters, and Attorneys Who Represent Insurers. The University of Houston Law Foundation. Home study.
- 1999 Consumer Protection. Leonard's Training Programs, Inc. Duration: 8 hours of Continuing Education.
- 1999 Texas Insurance Bad Faith Claims. Lorman Educational Services. Duration 8 hours of CE
- 2000 Houston Claims Association. Duration: 1 hour of Continuing Education in Arbitration.
- 2000 Insurance Law for Agents, Adjusters and Attorneys Who Represent Insurers. The University of Houston Law Foundation. Home study.
- 2000 Insurance Regulations and Ethics. Leonard's Training Programs, Inc. Duration: 4 hours. CE
- 2000 Consumer Protection. Leonard's Training Programs, Inc. Duration: 8 hours of Continuing Education.
- 2000 Today's Law for Texas Insurance Pros. Dearborne-Leonard's Training Programs. Duration: 15 hours of Continuing Education.
- 2001 Products Liability Past and Present. Dearborne-Leonard's Training Programs, Inc. Duration: 8 hrs of Continuing Education
- 2001 Insurance Law Seminar. The University of Houston Law Foundation. Home Study.
- 2001 Consumer Protection. Dearborn Financial Institute, Inc. Continuing Education. Duration: 8 hrs of CE
- 2001 Ethics, Insurance Rules and Regulations. Dearborn Financial Services, Inc. Duration: 4 hrs of CE
- 2001 Insurance Law For Attorneys Who Represent Insurers. The University of Houston Law Foundation. HS
- 2001 Texas Personal Auto Insurance. Dearborn-Leonard's Training. Duration: 8 hrs of CE.
- 2002 Private Investigator. 12 hrs. Continuing Education in surveillance techniques, interview techniques, information gathering, interrogation methods, Internet tools, white collar crime investigation and prosecution, how to be an effective court witness and professional ethics. Instructed by L. Michael Connelley and Steve Largent, former FBI special agents.
- 2002 The Texas Association of Licensed Investigators, Inc. Spring Regional Seminar # PI 337. 6 hours continuing education in surveillance, business ethics, the Internet, the computer and the investigator. Nacogdoches, Texas.

- 2002 The Texas Association of Licensed Investigators, Inc. 31st Annual Convention. Seminar # 352M. 6 hours continuing education in “Toxic Black Mold” presented by Dr. Dennis Chevalier and “Mold: Watch The Green Grow,” presented by Don Shawver. Corpus Christi, Texas.
- 2002 Advanced Personal Injury and Insurance Law. University of Houston Law Foundation. Home Study
- 2002 Advanced Insurance Law. University of Houston Law Foundation. Home Study.
- 2003 Ethical Insurance Investigations in Property, Liability & Injury Claims. Investigative Excellence, August 6th & 7th, 2003, Tyler, Texas. 16 hours Continuing Education.
- 2003 Insurance Law for Attorneys Representing Insurers. University of Houston Law Foundation. Home Study.
- 2003 Advanced Insurance Seminar. University of Houston Law Foundation. Home Study
- 2003 Tort Reform & Insurance Law. University of Houston Law Foundation. Home Study.
- 2004 “Construction Defects & Insurance Coverage in Texas” Lorman Education Services. CE 6.5 hours.
- 2004 “Insurance Bad Faith Claims In Texas” Lorman Education Services. CE, 8.0 hours, HS
- 2005 Private Investigators Continuing Education. Connelley & Associates. 16 hours.
- 2005 Automobile & Trucking Liability In Texas. CE 6.25 hours. Lorman Education Services
- 2006 Auto Insurance In Texas: Uninsured, Underinsured & Accident Litigation. Lorman Services. CE: 6 hrs
- 2006 TALI 2006 Southwest Super Conference in San Antonio, Texas. 17 hrs C.E. Conference keynote speakers included George Parham on The Insanity Defense and Judge Andrew Napolitano on Expert Court Room Presentations. Special 8 hrs C.E. on Texas Civil Process, including exam and certificate of completion for The Supreme Court of Texas.
- 2006 “Advanced Insurance & Tort Claims” presented by The University of Houston Law Foundation. Home Study.
- 2006 Texas Workers Compensation Laws. Home Study of the 2006 Texas Worker’s Compensation Manual prepared by Flahive, Ogden & Latson
- 2006 Ethics; 1 hour CE
- 2007 Private Investigator State Board Rules; 2 hrs CE
- 2007 Private Investigator –Ethics Rules; 2 hrs CE
- 2008 2008 Southwest Super Conference presented by TALI and PI Magazine; 15 hrs CE for Private Investigator’s License; 6 hrs CE provided by The Criminal Defense Investigation Training Counsel, “Uncovering Reasonable Doubt”;